First Time Login to Business Digital Banking

When logging into Business Digital Banking for the first time, the following steps will need to be taken.

1. **Download the FI Digipass App**

    This is a new app and differs from the previous DigiPass used for Business Online Banking (B.O.B).

    - Available on the App Store and Google Play.
    - If you're unable find it, a QR code will be provided during login.
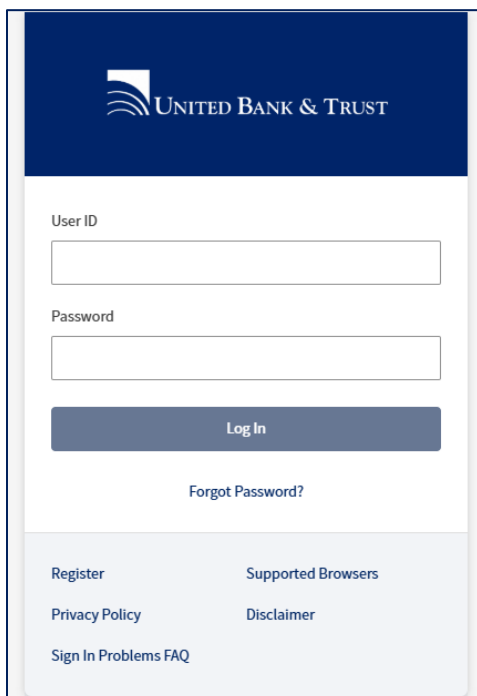
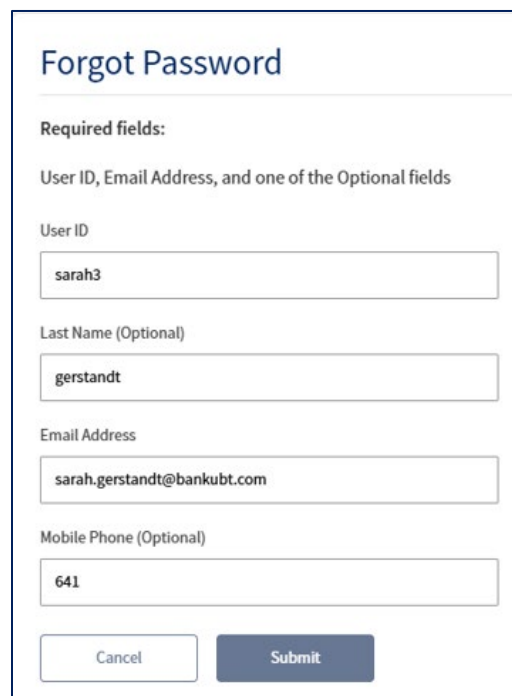

    App Store   Google Play

2. **Go to the Login Page**
    Sign In – UNITED BANK & TRUST

    - Select **Business Digital Banking** from the dropdown.
    - Enter your **B.O.B username only**, then click **Forgot Password**.
    - Complete all required fields, including optional ones.

UNITED BANK & TRUST

User ID

Password

Log In

Forgot Password?

Register	Supported Browsers
Privacy Policy	Disclaimer
Sign In Problems FAQ	

Forgot Password

Required fields:

User ID, Email Address, and one of the Optional fields

User ID

sarah3

Last Name (Optional)

gerstandt

Email Address

sarah.gerstandt@bankubt.com

Mobile Phone (Optional)

641

Cancel   Submit

3. Verify Identity

- Choose to receive a **One-Time Verification Code** via text or phone call.
- *Email is no longer supported for verification.*

4. Set a New Password

- Enter and confirm your new password.
- Click Set Password.

5. Alert Preferences

- Accept or decline Terms & Conditions for receiving alerts.

ALERT INFORMATION

As Alerts delivered via SMS, email and push notification
Alerts may not be encrypted and may include your nam
these messages.

☐ By clicking the checkbox, I accept to the Terms and Conditions.

[Decline]   [**Accept**]

6. Activate DigiPass

- If not already downloaded, scan the QR code on the screen to install the app. If the app was already successfully downloaded, click to the next screen.
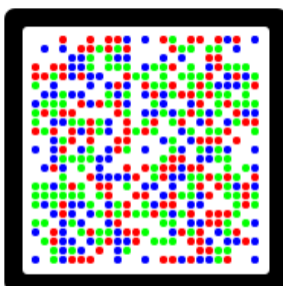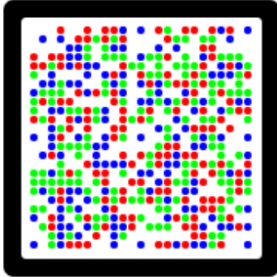
App Store   Google Play

- Open DigiPass and **scan** the on-screen image to generate a One-Time Passcode.
- Enter the passcode and assign a nickname to your device. Ex. Sarah's phone.
- Click **Continue** on your phone.

Please enter the Activation Signature provided by the DIGIPASS app.

- **Scan** the second on-screen image.

Please enter the Activation Signature provided by the DIGIPASS app.

- Click **Continue** to complete setup.

Activate Token

Make sure you complete the registration process in the DIGIPASS app.

Once you have completed the process in DIGIPASS, your device will be registered. On future logins to Online Banking, you will be prompted to use the DIGIPASS app to generate a verification code.

Cancel   Continue

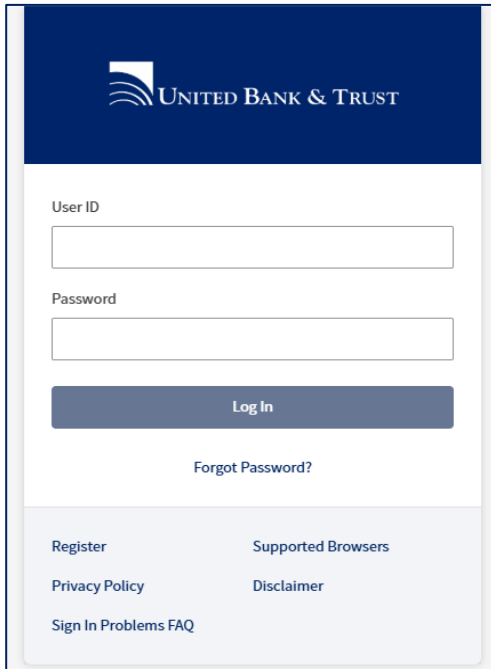- Enter the **One Time Code** into the box and click **Submit.**

Identity Verification

Please use the DIGIPASS app on your registered mobile device or your registered token device to obtain a one-time passcode. Enter the passcode to continue.
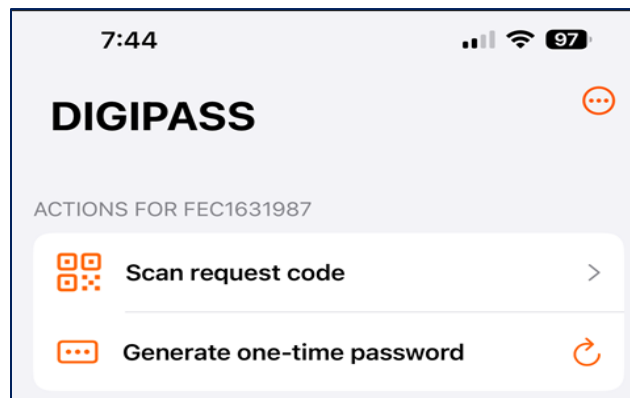
Cancel   Submit

Why am I being asked this?

Logging into Business Digital Banking After Initial Log In:

1. Visit the login page: Sign In Sign In - UNITED BANK & TRUST

2. Enter username and password.

3. Open the **FI DigiPass** App and generate a one-time password.

4. Enter the one-time password in the box and click **Submit**.

Identity Verification

Please use the DIGIPASS app on your registered mobile device or your registered token device to obtain a one-time passcode. Enter the passcode to continue.

Cancel	Submit

Why am I being asked this?